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Setting the stage for SKA: planning training and support for the community - 15'

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Training and support services will provide the pillars for the future SKA endeavour.

The AENEAS WP5 analysis identified the crucial aspects in preparing for the new frontier that is SKA: several challenges await our astronomical communities to proficiently face the opportunities offered by it. A preparatory plan based on coordinated training events that exploit current facilities and tests will accompany and prepare the community for the path ahead.

The ALMA Regional Centre experience has already proven that support facilities within large telescope projects are vital drivers not only for providing the preferential interface with the facility to any user (observers, data analysts, software scientists...), but also for improving the user SKA experience and getting the maximum benefit from its scientific exploitation.

In my talk I will present some of the possibilities for user-facility interaction schemes and community training plans for the European SKA community.

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